**MURAD SALIM MULLA**

**Senior Service Engineer**

**Mobile: +91 9604511705. E-mail: mullamuad5@gmail.com**

**Address: A/P-Chungi. Taluka-Akkalkot Dist-Solapur , Pin-413226.**

**Objective*:***

**Seeking Assignments with Automobile Industry, which can fully utilize & align to my business experience.**

* **Summary:**
* **Diploma In Mechanical Engineering & ITI In Diesel Mechanical Pass Out**
* **Total Work experience of 09-years.**
  + - AccomplishedEngineeringwith **over 01-year Tractor Production & 08-Year Field service Experience in Customer Care-High Tech Farm Equipment Solution’s** with multi skills like “ Planning for routine and maintenance involving disassembly”, “Maintaining detailed and accurate record of mobile equipments”, “Assisting in determining Preventive Maintenance Schedules”, “Inventory Managements “, “Strong Spare Part planning skill to reduce down Time of Machine “, and “Strong Leadership , People Management and Team building skills”. Timely Reporting all data. ( Daily TCR, Productivity Report, Warranty Data, Spare Sale Data, Daily Sale & Available stock.Work Planning, Evening Report, Weekly & Monthly Report ).
* **Worked In foreign Counrty.**
* **Core Skills :-**
* Creative ,Innovative & Resourcefull. - Site & People Management .

Supervision \* Installation & Repair \* Product Support & Customer Support

\* Daily Report. \* **SAP&MS Office**. \*Erection & Commissioning. \* Dealer Support & Development. \* Spare Part Management. \* Warranty Claim. \* DMS Work.\* Making Technical Concrn Report. \* Service Team Handaling. \* Awarded for handle the service territory in adequate manpower in F22. \* Awarded For High Spare Sale in F22 upto 83 lac.

* **Technical Skills :-**
* Hydraulic System Maintenance
* Engine Maintenance.
* Operating Drill Machine.
* Operating Lethe Machine.
* Electric Knowledge.
* **Customer** **Support** :-
* Given regular training to customer personal for Operational & Maintenance to get optimum life of Equipment’s
* Arranging Spare Parts & Fast service
* **WORK EXPRIENCE**

* **Senior Service Engineer.**
* **Tirth Agro Technology Pvt Ltd. (SHAKTIMAN)- April-2016 To Till Date.**
  + - Worked as a **Senior Service Engineer** For **Tirth Agro Technology Pvt.Ltd. (SHAKTIMAN), India & Foreign Country ( Fiji-03 Harvesting Season, Veitnam-01 Harvesting Season);** Responsible for service andmaintenance of **Sugar Cane Harvester** running at customer site.
    - Troubleshooting Sugar cane Harvester breakdown.
    - Maintaining Concern Report.
    - Maintaining 5 Times why-why analysis.
    - Installation, Commissioning & PDI of Newely delivered Equipment.
    - Maintaining Spare Part Detail & Arrange Dealer Stock.
    - Provided Training & Technical Support to all junior collegause like Mechanical , Technical at site.
    - Monitoring the equipment performance and taking necessary steps to avoid any major failure/breakdown.
    - Inventory planning & Order generation of spare parts, scheduling delivery , supply of spare parts etc.
    - Maintaining a healthy relationship with OEM’s and Supplier’s to ensure good & timely delivery of spares & Warranty claim, if any in order to minimize breakdown hours.
    - Sales Team Support.
    - Awarded High Spare Sale & Good Leam Leader in F22.
    - Dealer Warranty Claim.
    - Timely Reporting all data. ( Daily TCR, Productivity Report, Warranty Data, Spare Sale Data, Daily Sale & Available stock. Todays Planning, Evening Report, Weekly & Monthly Report )
* **Plant Engineer**
* **John Deere India PVT LTD India. March-2015 To March-2016 .**
* Worked as a **Plant Engineer** For **John Deere India Pvt .Ltd. Sanaswadi- Pune** responsible Manufacturing Tractors,Utility Department & Engine Assembly Line.
* Testing Engine Parameters
* Testing Tractor PDI
* **Service Engineer**
* **Case New Holland PVT Ltd. April-2014 To March-2015**
* Troubleshooting Sugar Cane Harvester Agriculture Equipment on site
* Maintaining Daily performance Date.

* **Education:**

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| --- | --- | --- | --- |
| **Sr. No.** | **Qualification** | **University/ Board** | **Year of Passing** |
| 1. | Diploma (Mechanical Engineering) | MSBTE Board . Mumbai | June-2014 |
| 2. | ITI (Diesel Mechanical) | Director Of Vocational Education & Training. M S Mumbai | July-2011 |  |
| 3. | S.S.C | Pune Board | June-2010 |

* **Computer Proficiency – MS Word, MS Excel, Powerpoint.**
* **Courses – MSCIT**
* **Personal Details:**
  + **Date of Birth: 06-June-1993**
  + **Languages Known : English, Marathi, Hindi & Kannada.**
  + **Marital Status: Single.**
  + **Nationality: Indian.**
  + **Hobbies: Music, Ridding & Internet Surfing .**
* **Declaration:-**

**I would assure you proper and efficient service if give me a chance, and I promise you hard work and strive to would to achieve good will and name for the Organization. It would be preasure to work under your guidance and new face new challenges.**

**Date- Your Faithfully**

**Place- Solapur ( Murad** **Salim Mulla)**